



*Beginning the Dialogue:
The Importance of Partnering.*


By
Laura Henry, MEd & Susan Orsini, BA
Arizona Department of Health Services/Office of Children with Special Health Care Needs & Division of Behavioral Health Services
January 2008



Today's Overview

- Why: Prepare for transition
- What: Transition? Meaning?
- Who: Youth/Family/Medical & Behavioral Health Professionals
- When: Transition from the Children's system to the Adult system
- How: Policy & Implementation

vision



The National Numbers

- 12.5 million children in the US have special healthcare needs
- 13.9% of all children nationwide
- Growth of 30% over past 20 years

(SLAITS data 2007)

MCHB definition of Children with Special Healthcare Needs: "Those children who have or are at risk for chronic physical, developmental, behavioral, or emotional conditions and who also require health and related services of a type or amount beyond that required by children generally."

vision

Arizona's Numbers

■ OCSHN

- 201,608 children/youth with special needs in AZ (age 0-17)
- 12.5% of all AZ's children
- 13% of these families have income levels 200%-399% below federal poverty level
- 13% of these families have income levels 400% or more below federal poverty level
- 11.3% of families spent 11 hours or more per week providing or coordinating their child's care
- 20.2% of families faced financial problems due to youth's condition
- 23.1% of families either had to reduce work hours or stop working due to their youth's condition

(SLATS data 2007)

■ DBHS

- 38,442 children enrolled
- 25% of Latinos living in poverty
- 25% of the population is Latino
- 6,329,482 population of Arizona
 - 1,732,204 Under the age of 20

vision

What does transition mean?

- Deliberate guidance with a formalized plan
- Inclusive of both the youth and their parent
- Holistic in nature and emphasizes both medical and non-medical aspects of a youth's life
- For the youth, the family, and the clinic and medical staff?

vision

Transition questions

When does it begin?



Who is involved?



How is it guided?

vision

Children's system to Adult System



vision

Transition dialogue: What needs to occur?

- Financial
- Transportation
- Medical
- Housing
- Educational & Vocational
- Social
- The What ifs*



vision

Financial Transition

- Is the youth aware of which health care benefits end at age 18 and age 21?
- Does the youth and family have a plan for continued dental, vision and health care coverage?
- Does the parent need to consult with their employer for continued health care coverage for youth (dependent disabled adult status)?
- Has the youth and family applied for Social Security benefits at age 18?
- Has the parent established a special needs will or trust to cover the youth's future medical care?
- Will the youth need a public fiduciary to handle his finances?

vision



Transportation Transition

- Does the youth want to be independently mobile in their community?
- Does he have access to the community services/supports needed to increase/improve community participation (i.e. public transportation, adaptive vehicles, other specialized transportation services)?
- In what areas will the youth need assistance with transportation (i.e. shopping, school, medical appointments, etc)?

vision



Medical Transition I

- What is the youth's understanding of his/her medical condition?
- Can the youth take independent responsibility for medications, understand the reasons for them and know how to refill them?
- Can the youth identify signs/symptoms of his medical condition and the need for medical attention?
- How familiar is the youth with his medical supplies and how to obtain repairs and additional supplies?
- Can the youth communicate directly with his healthcare providers by scheduling his own appointments?
- Can the youth consent to his own medical care if over age 18?

vision



Medical Transition II

- What are the long-term plans to prepare for adult medical care?
- Has the youth and family identified any adult providers?
- Does the youth have a portable medical summary for the new adult provider?
- Is a formal plan being developed that would address these questions?
- Does the plan include specific goals and objectives?
- Does the youth and family receive a copy of this plan?

vision



Housing Transition

- Who will the youth live with and what living arrangements are being considered (i.e. independent, with a friend, in a dormitory on a college campus, in a group home, at home with his family or other family members, in a specialized care facility)?
- What supports will be needed for any of these living arrangements to be successful for both the youth and the parents?

vision



Educational & Vocational Transition I

- Has the IEP team begun to discuss transition out of the school environment?
- Have transition goals been added to the IEP or 504 Plan?
- What assistive technology is needed to make transition successful?
- If the youth plans to attend post-secondary education, have their options been discussed? (4-year college, community college, or vocational training program)
- What services are available on the college campus to assist a person with disabilities?

vision



Educational & Vocational Transition II

- Has the IEP team begun to discuss plans for employment and what setting would be most appropriate for the youth (i.e. independent, supported, or sheltered employment)?
- If the youth plans to work after high school, has he identified a career of interest and how will the IEP goals support pursuit of this career?
- If the youth does not plan to work or pursue employment, has the family identified alternative settings such as a day treatment or habilitative program?

vision



Social and Recreational Issues

- Has the youth identified specific recreational or social activities of interest?
- What supports are needed to assist the youth in participating in these activities?



vision



The What If's?

- Is legal guardianship needed and does the parent know when and how to complete the process?
- Is a medical power of attorney needed?
- Who will take responsibility for the youth's medical condition if the parent dies or becomes incapacitated? Has this person been identified in legal documents?



vision



Special Health Care Needs Case Example

- 14 year-old female with spina bifida and shunt
- Uses manual wheelchair as sole source of mobility
- Caths 4 times/day
- Not affected cognitively by diagnosis
- Lives with both parents and one younger sibling

WHAT WILL TRANSITION LOOK LIKE FOR THIS YOUTH?

vision



Special Health Care Needs Case Example

- 17 ½ year-old male with spastic quadriplegia, epilepsy, severe cognitive disability
- Requires total care (feeding, bathing, dressing, decision-making)
- Lives with single mother and 3 younger siblings

WHAT WILL TRANSITION LOOK LIKE FOR THIS YOUTH?

vision



Behavioral Health Example

- 17 year-old with co-occurring substance abuse and recently diagnosed with schizophrenia
- Placed on “JIPs” (Juvenile Intensive Probation) until 18th birthday
- Removed from home and placed with relatives
- Has a CFT (Child and Family Team) in place
- Attending alternative high school

WHAT WILL TRANSITION LOOK LIKE FOR THIS YOUTH?

vision



Principles of Youth & Family-Centered Care

- Recognize the family is the constant in the youth’s life. Health care providers may change over time
- Facilitate youth/family and professional collaboration at all levels in health care
- Honor the diversity of youth and their families
- Recognize youth/family strengths
- Share complete and unbiased information
- Promote youth-to-youth and family-to-family support and networking
- Implement comprehensive policies and programs
- Design accessible health care systems that are flexible, culturally competent, and responsive to youth/family needs

vision



~The 12 Principles~
Providing a Guide through the
Children's System of Care

- 1. Collaboration with the Child and Family
- 2. Functional Outcomes
- 3. Collaboration with others
- 4. Accessible Services
- 5. Best Practices
- 6. Most Appropriate Setting
- 7. Timeliness
- 8. Services tailored to the Child & Family
- 9. Stability
- 10. Respect for the Child and Family's Unique Cultural Heritage
- 11. Independence
- 12. Connections to Natural Supports

vision



Partnering in practical
Terms

- Family centered care means really listening
- Validating and acknowledging
- Being proactive
- Using people first language
- Involving other team members
- Going above and beyond
- Partnership



vision



Youth & Family
Partnership

- Youth Voice
- Family Voice
- Impact of Culture
 - Different views of independence
 - Role of family after 18
- Reassuring family of their role after young adult turns 18



vision



What are we doing now

- OCSHCN
- DBHS
- Protocols
- Training
- National Conferences
- Statewide Transition
- System of Care Plans



vision



Many Thanks for your attendance today

Contact us:
 Laura Henry
henryla@azdhs.gov
 &
 Stacia Ortega
ortegas@azdhs.gov



vision
